

**Midwestern State University Counseling Center**  
**Student Satisfaction Survey**

Please help us to evaluate and improve our counseling services by completing this *brief, anonymous* survey. We are interested in your honest feedback, and welcome your suggestions. All information will remain *confidential*.

**Indicate your general reason for seeking counseling?** (check all that apply)

- ☐ **Personal** (thoughts, feelings, relationships, family concerns)
- ☐ **Academic** (study skills, time management, test anxiety)
- ☐ **Career** (major and/or career choice, planning for the future)

**Please respond to the following questions using the scale below:**

<i><b>Strongly Agree</b></i>	<i><b>Agree</b></i>	<i><b>Neutral</b></i>	<i><b>Disagree</b></i>	<i><b>Strongly Disagree</b></i>	<i><b>Not Applicable</b></i>
<i><b>5</b></i>	<i><b>4</b></i>	<i><b>3</b></i>	<i><b>2</b></i>	<i><b>1</b></i>	<i><b>N/A</b></i>

- \_\_\_\_\_ The office staff were courteous and professional.
- \_\_\_\_\_ The person who scheduled my appointment handled it with discretion and confidentiality.
- \_\_\_\_\_ I liked the location and accessibility of the Counseling Center.
- \_\_\_\_\_ My therapist explained confidentiality to me during one of the sessions.
- \_\_\_\_\_ My therapist was warm, supportive, and professional.
- \_\_\_\_\_ My therapist treated me with respect and dignity.
- \_\_\_\_\_ My therapist listened to me and was able to relate to my story.
- \_\_\_\_\_ The counseling I received was helpful.
- \_\_\_\_\_ Since receiving services, I feel less burdened by my problem.
- \_\_\_\_\_ Counseling has positively impacted my academic performance.
- \_\_\_\_\_ As a result of counseling, I make more healthy lifestyle choices (in the areas of relationships, nutrition, sleep, alcohol use, etc.).
- \_\_\_\_\_ Overall, I am satisfied with the counseling services I have received.
- \_\_\_\_\_ Counseling has helped me remain in school.
- \_\_\_\_\_ The MSU Counseling Center is a professional, welcoming department providing high quality services.

**Additional comments or suggestions:** \_\_\_\_\_

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