

Account Managers Group

September 27, 2018

Welcome

by

Dr. Marilyn Fowlé

Wellness Center Comp Time

by

Marilyn Fowlé

*30 Minute Wellness Leave Must Be Used During Normal Business Hours

*Cannot Create Comp Time - Time Will Be Reduced

Questions?

Banner 9

by

David Sanchez and Matt Steimel

- **Why are we doing this?**
 - Oracle's Extended Support for Oracle Forms ending December 31, 2018.
 - No new features updates, fixes, security alerts, data fixes, and critical patch updates.
 - Ellucian moving Banner 8 administrative applications to Sustaining Support January 1, 2019.
- **Need to transition to Banner 9 Admin Pages (INB)**
 - Does not impact Banner Self-Service/Webworld at this time.
- **What is changing?**
 - Interface has a web look and feel
 - Navigation is different (banner keyboard shortcuts template)

- What has been done.
 - Ellucian Solutions Manager
 - Single Sign-On
 - Testing in Qual
- Make available mid October
- Banner 8 will still be available for several weeks as users learn how to work within Banner 9.
- Website Information:
<https://msutexas.edu/it/banner/index.php>
- Demo

Domain Change



- New Branding - MSU Texas
- Domain Change
 - Moving from mwsu.edu to msutexas.edu
 - 6 months plus 6 month extension
 - Through February of 2019
- Changes:
 - Email, portal, single sign-on, D2L
 - url changes (websites, research, publications)
 - Update personal accounts linked to mwsu.edu
 - Update email signature
- <https://msutexas.edu/it/domain-name-change.php>

IT Student Survey



- New Branding - MSU Texas
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❖ **Student Government Survey Fall 2017**

- Two IT Related Questions

❖ **Student Tech Survey Educause Spring 2018**

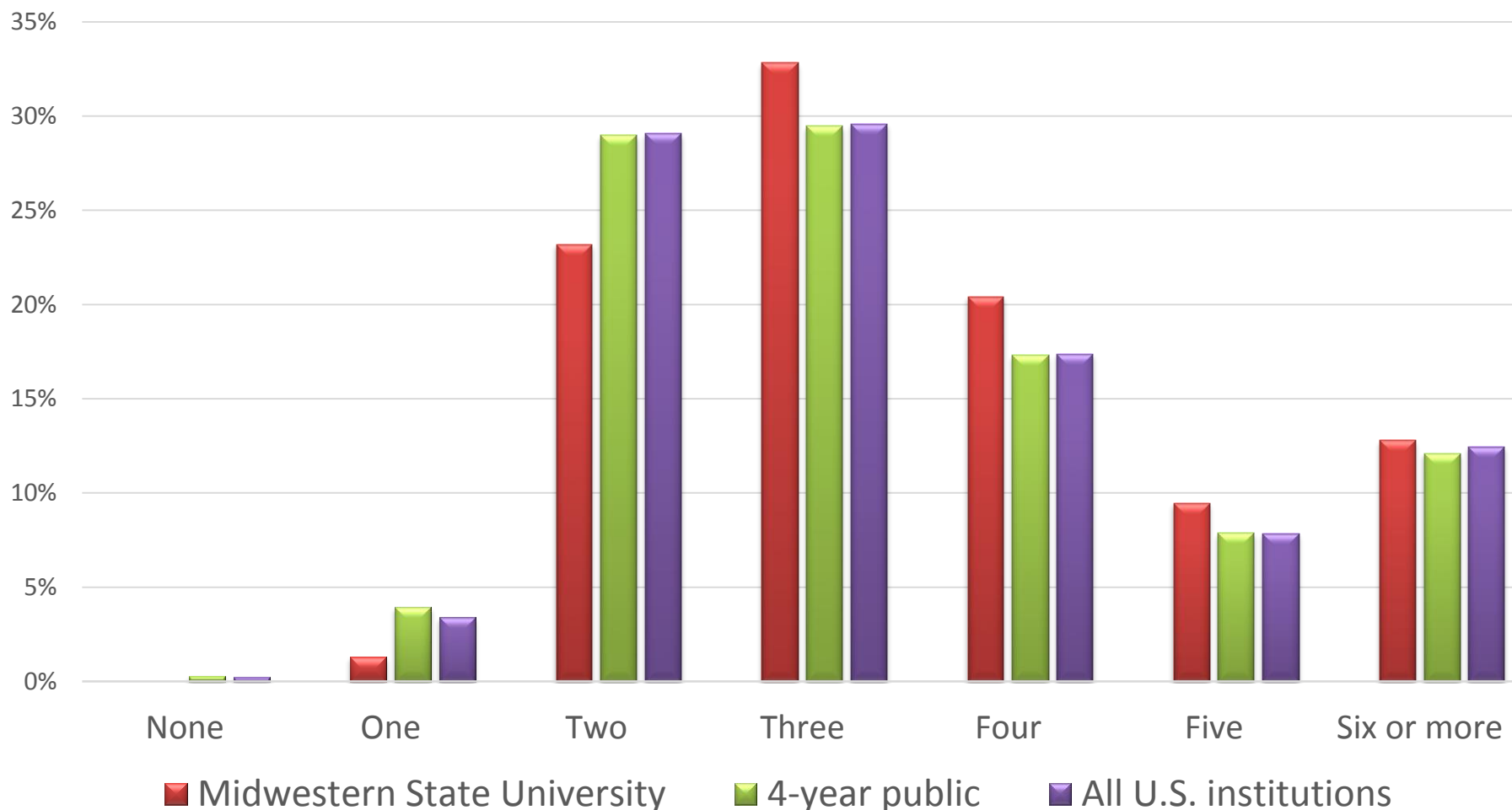
- Comprehensive Survey
- 124 Higher Education Institutions (2017)
- 10 Countries (2017)
- 539 MSU Students Responded
- Year 2 in Spring 2019



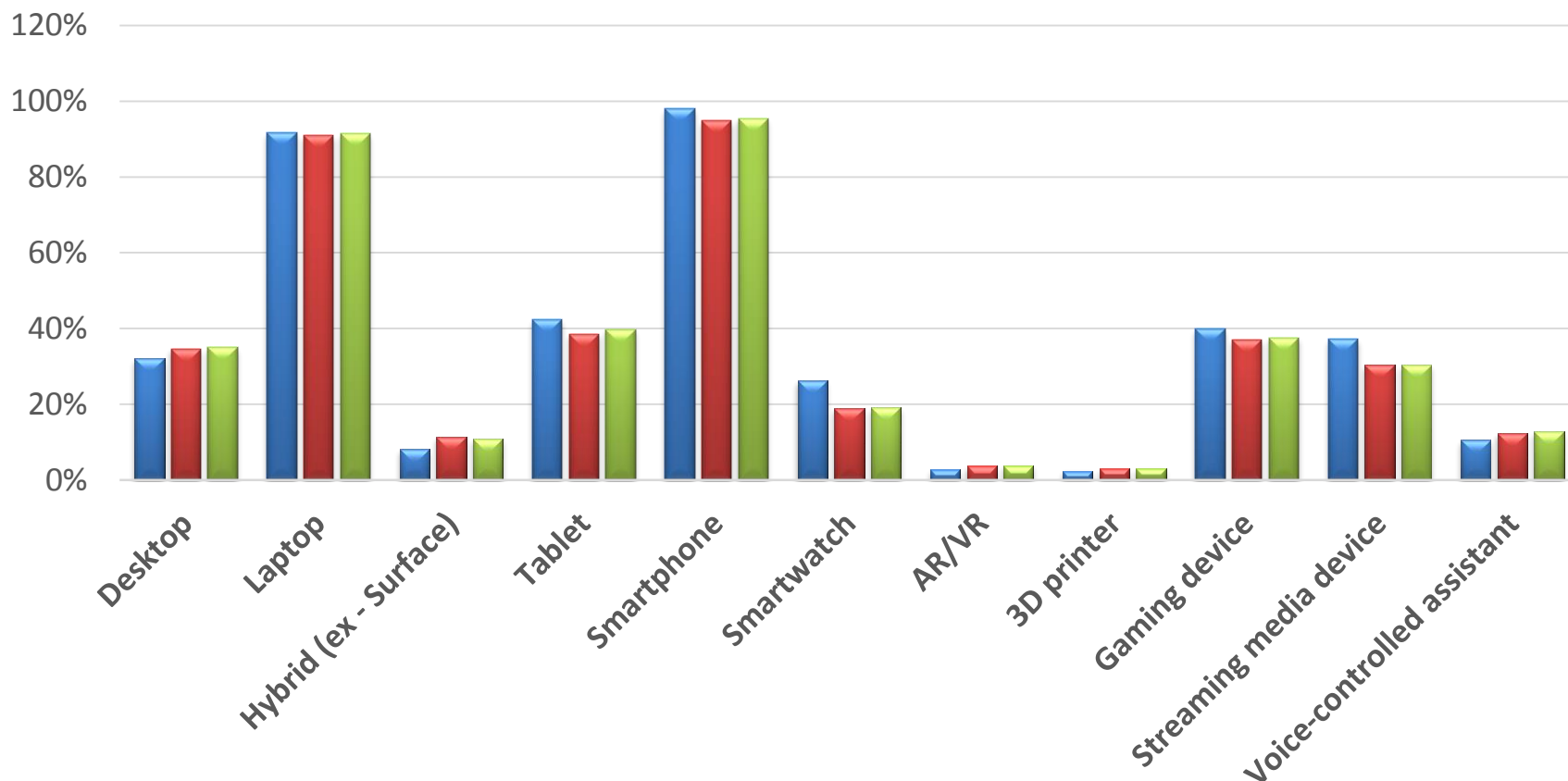
❖ **Faculty Tech Survey Educause Spring 2019**

- Administered every other year
- MSU will participate next year
- 157 Higher Education Institutions (2017)
- 7 Countries (2017)

How Many Internet Capable Devices Do You Own?

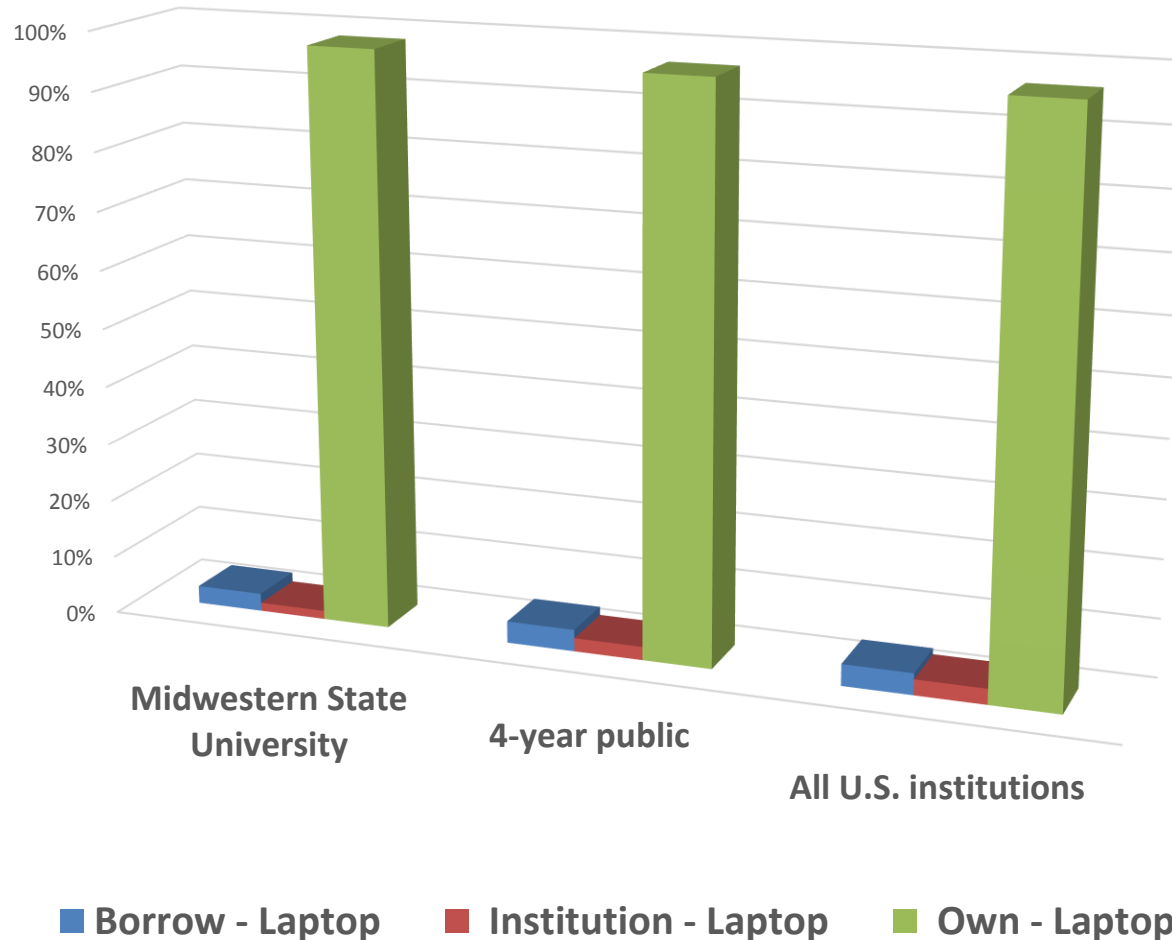


Which of these devices do you have access to?

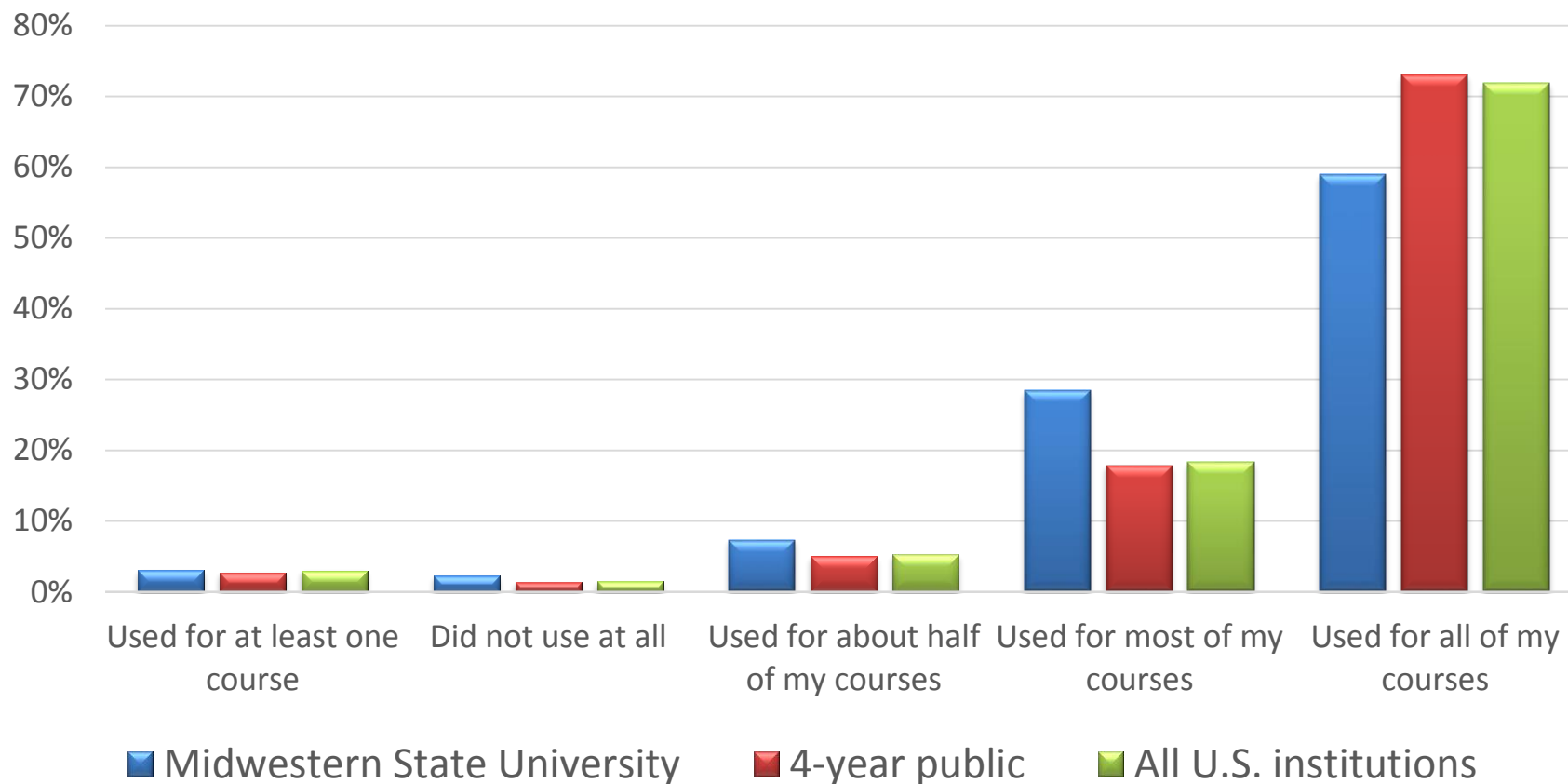


■ Midwestern State University ■ 4-year public ■ All U.S. institutions

How do you have access to this device? Laptop

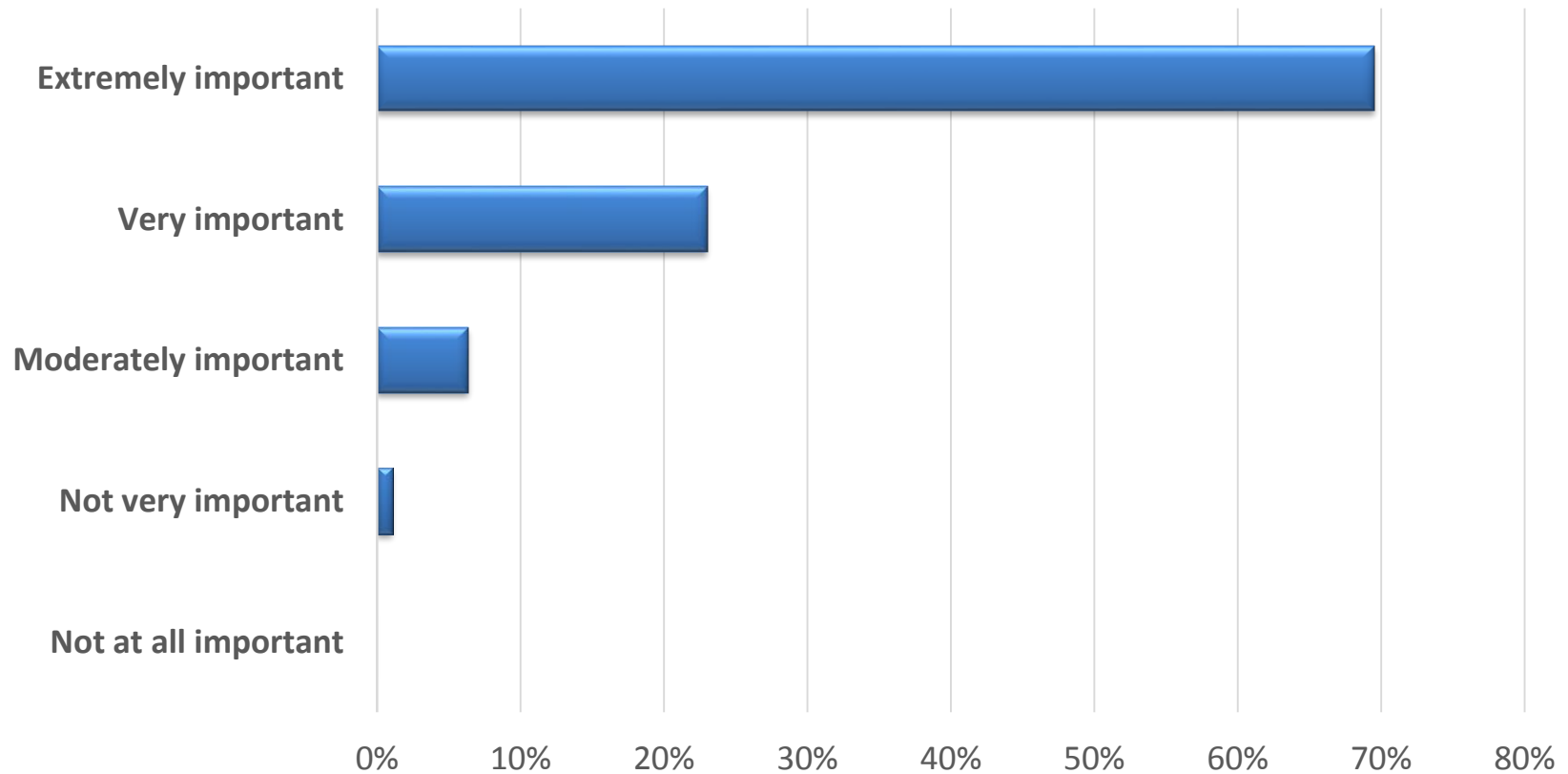


To what extent do you use this device for academic work? Laptop

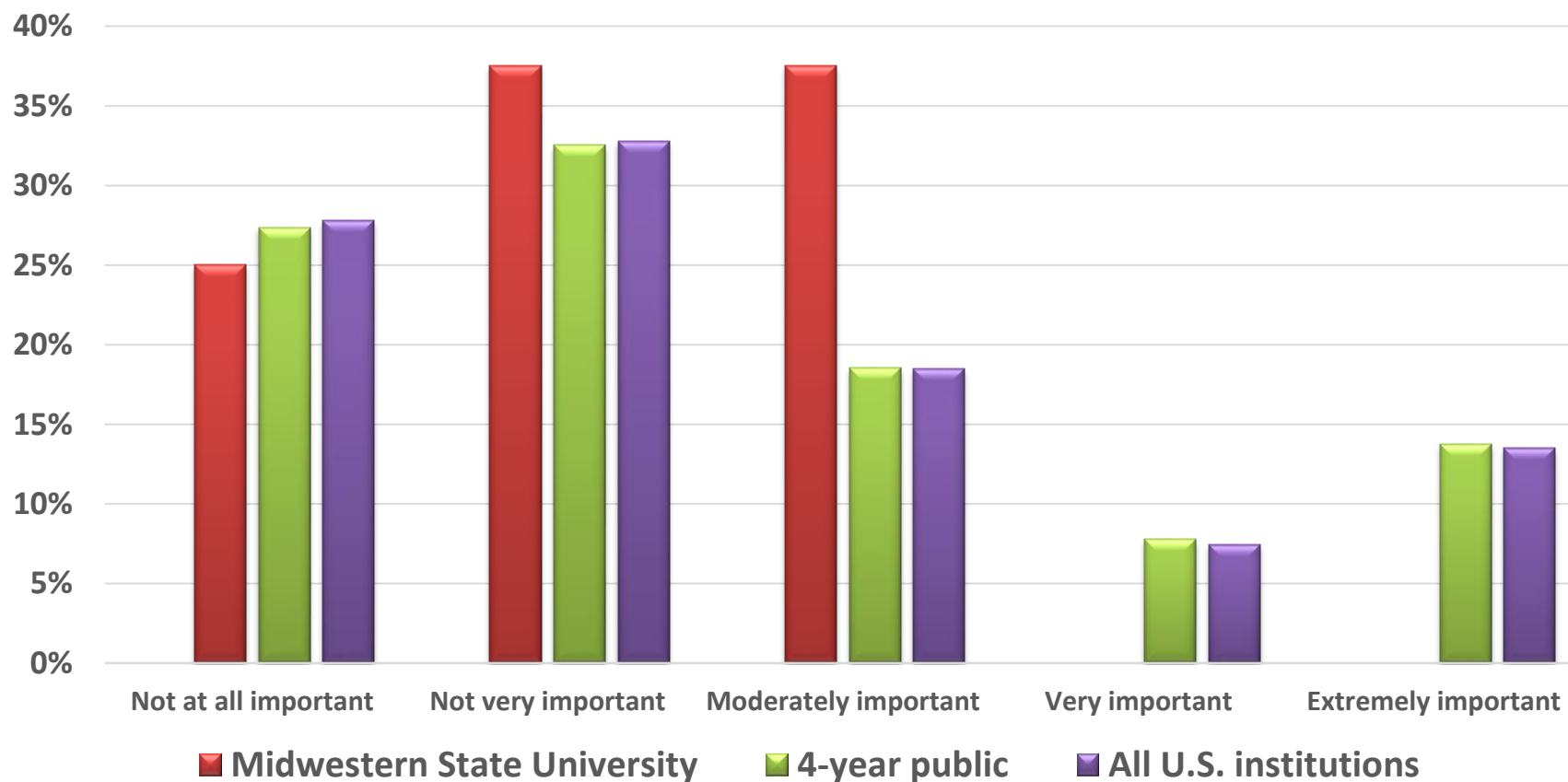


How important is each device to your academic success?

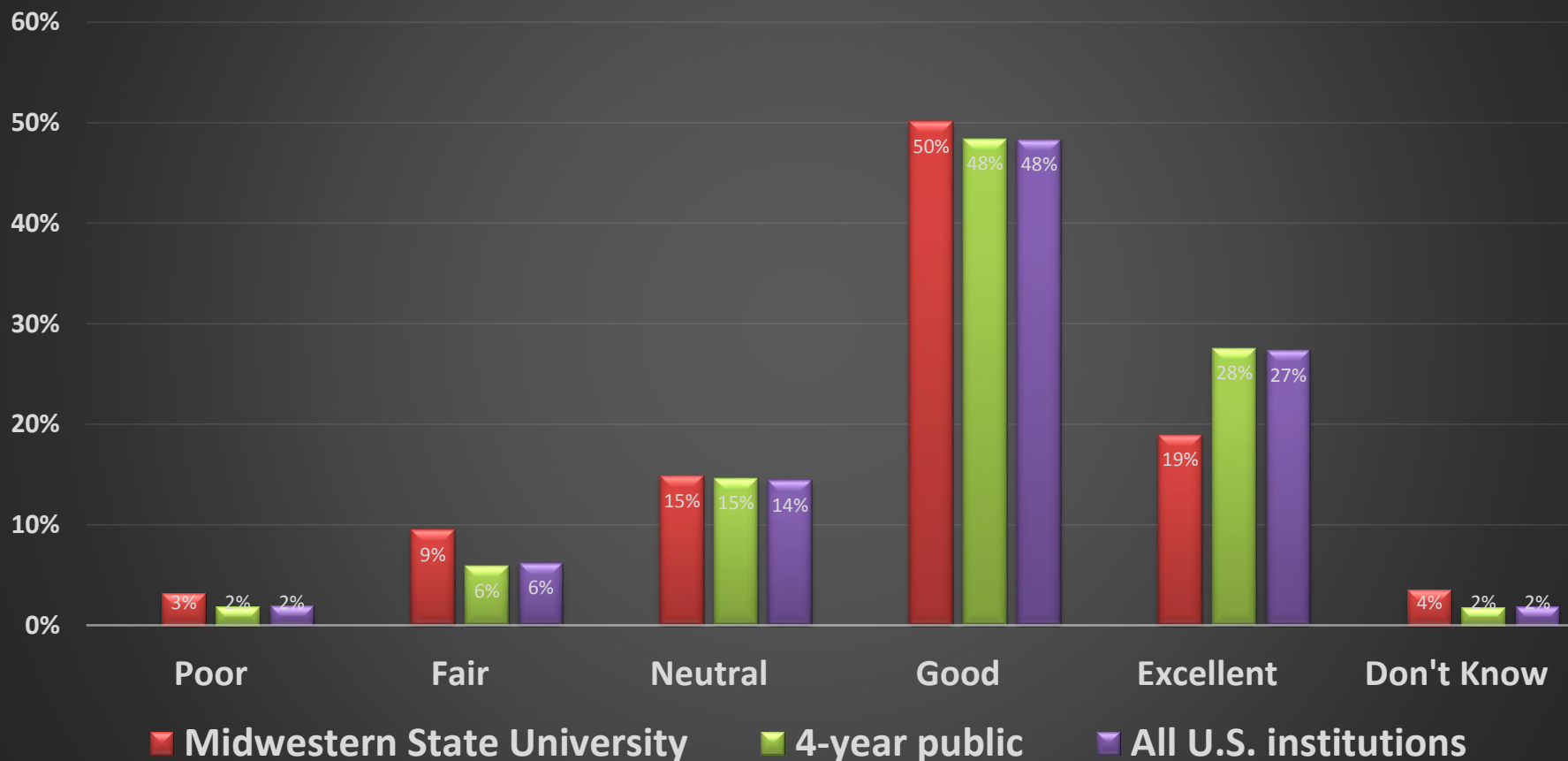
Laptop



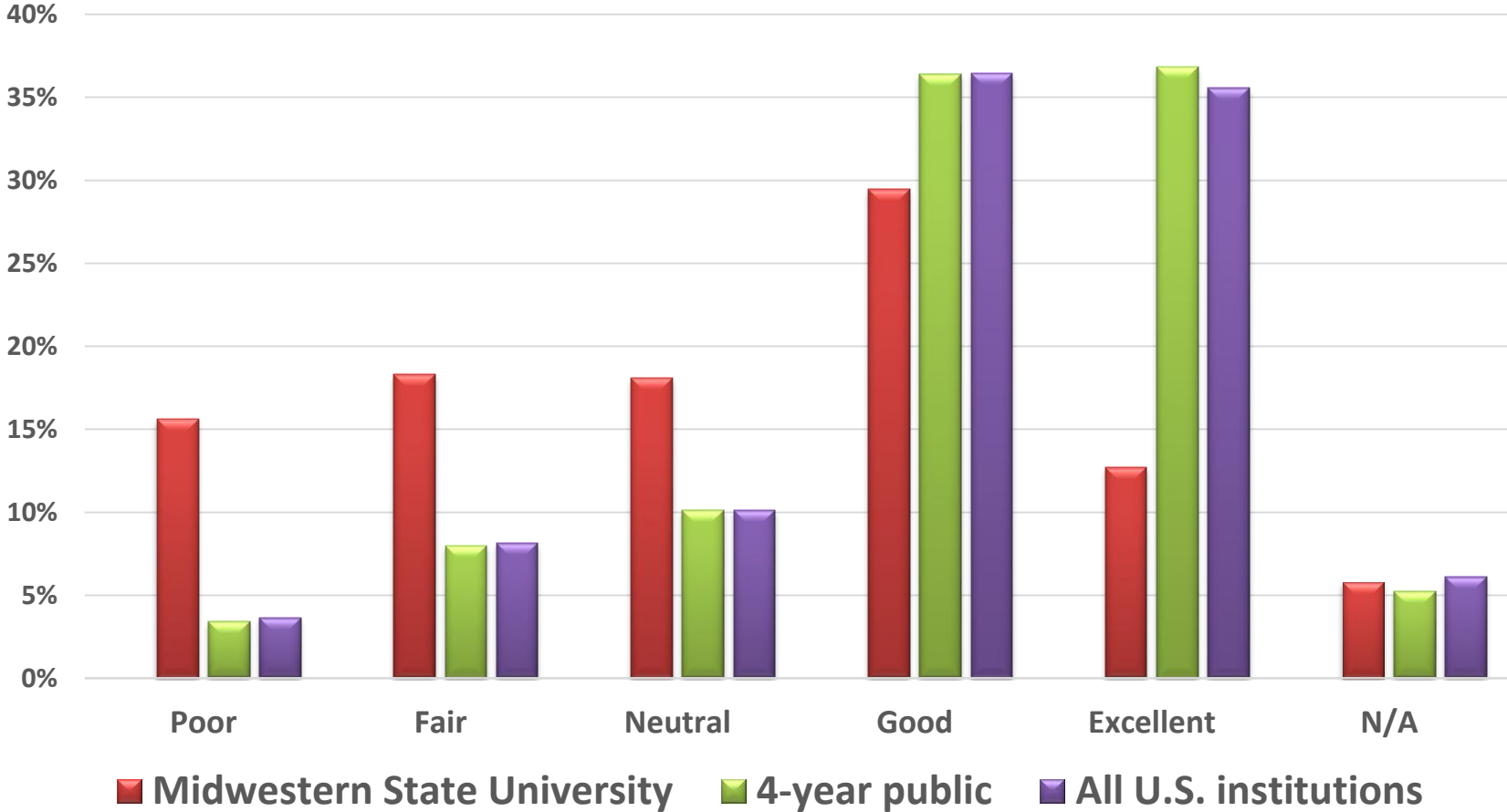
How important is each device to your academic success? Gaming device

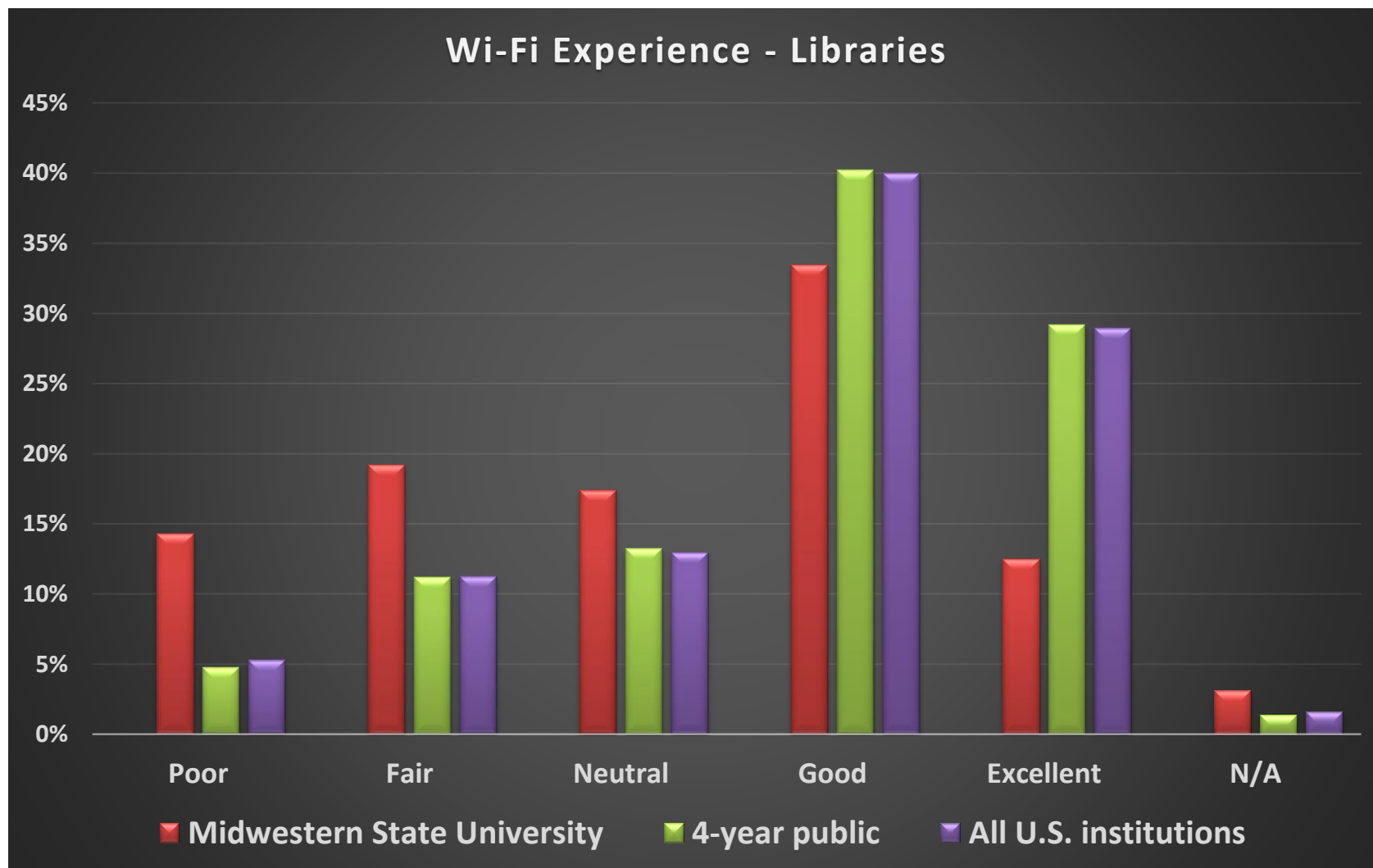


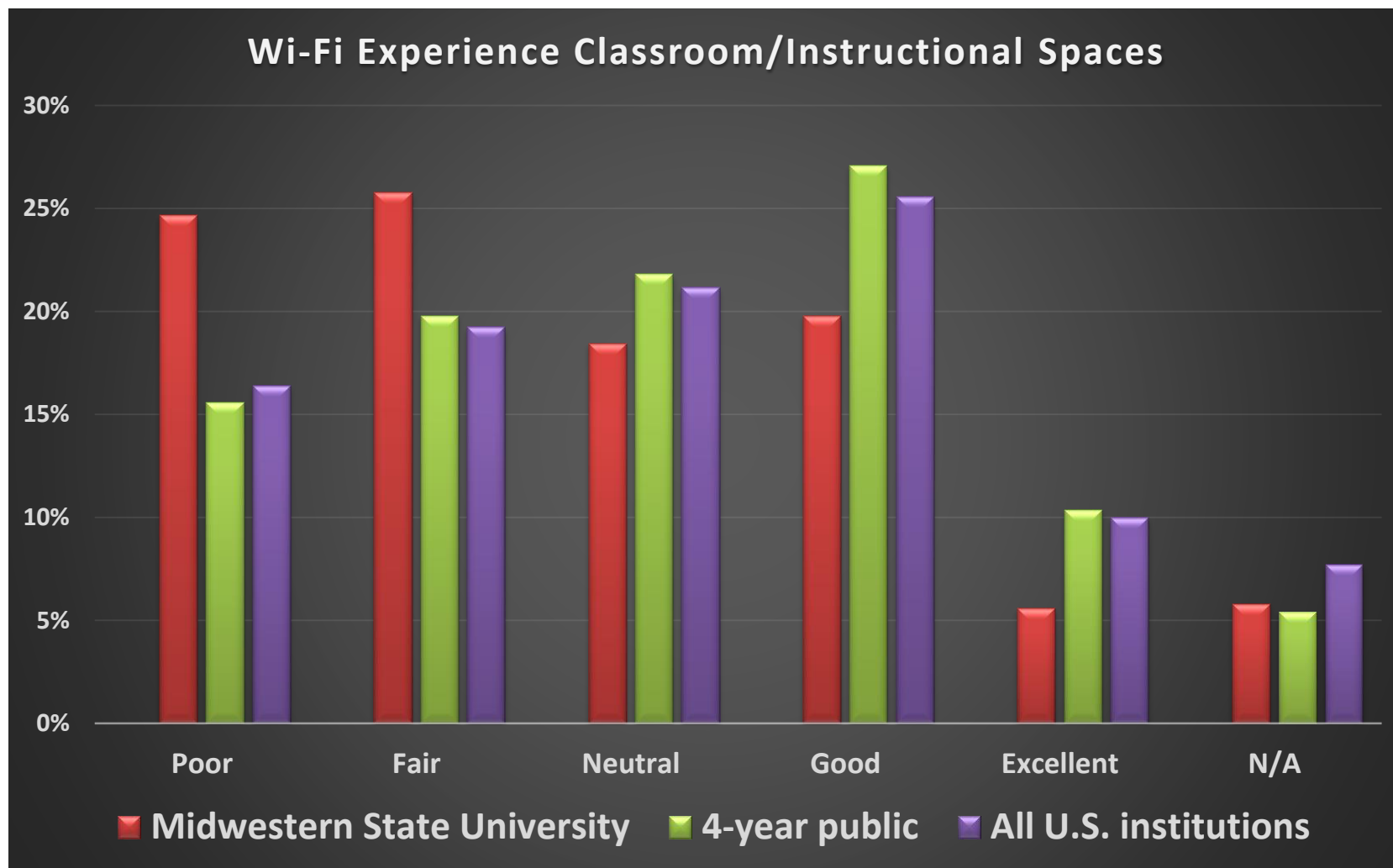
How would you describe your overall technology experience at your institution?



Wi-Fi Experience - Outdoor Spaces



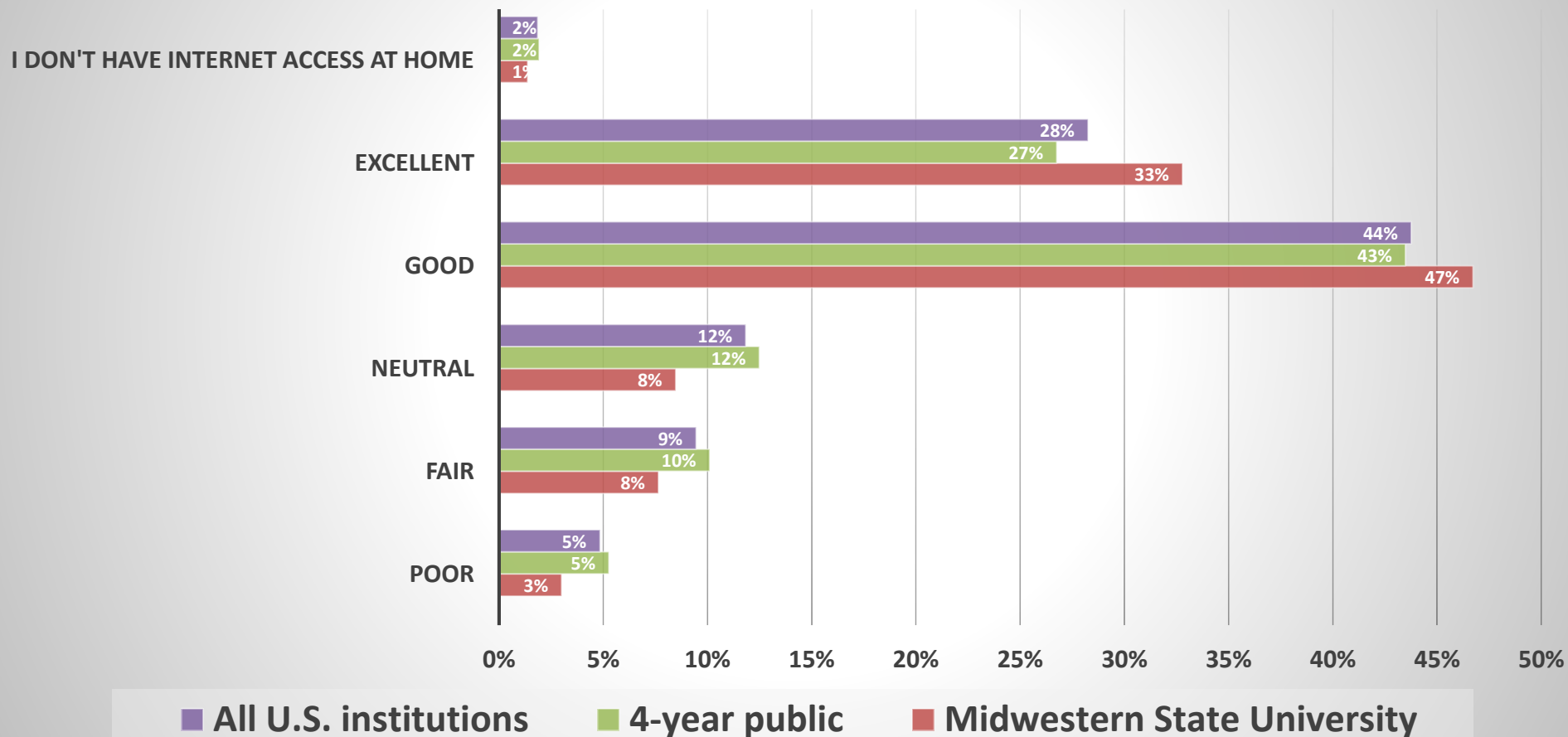




Educause Student Technology Survey 2018

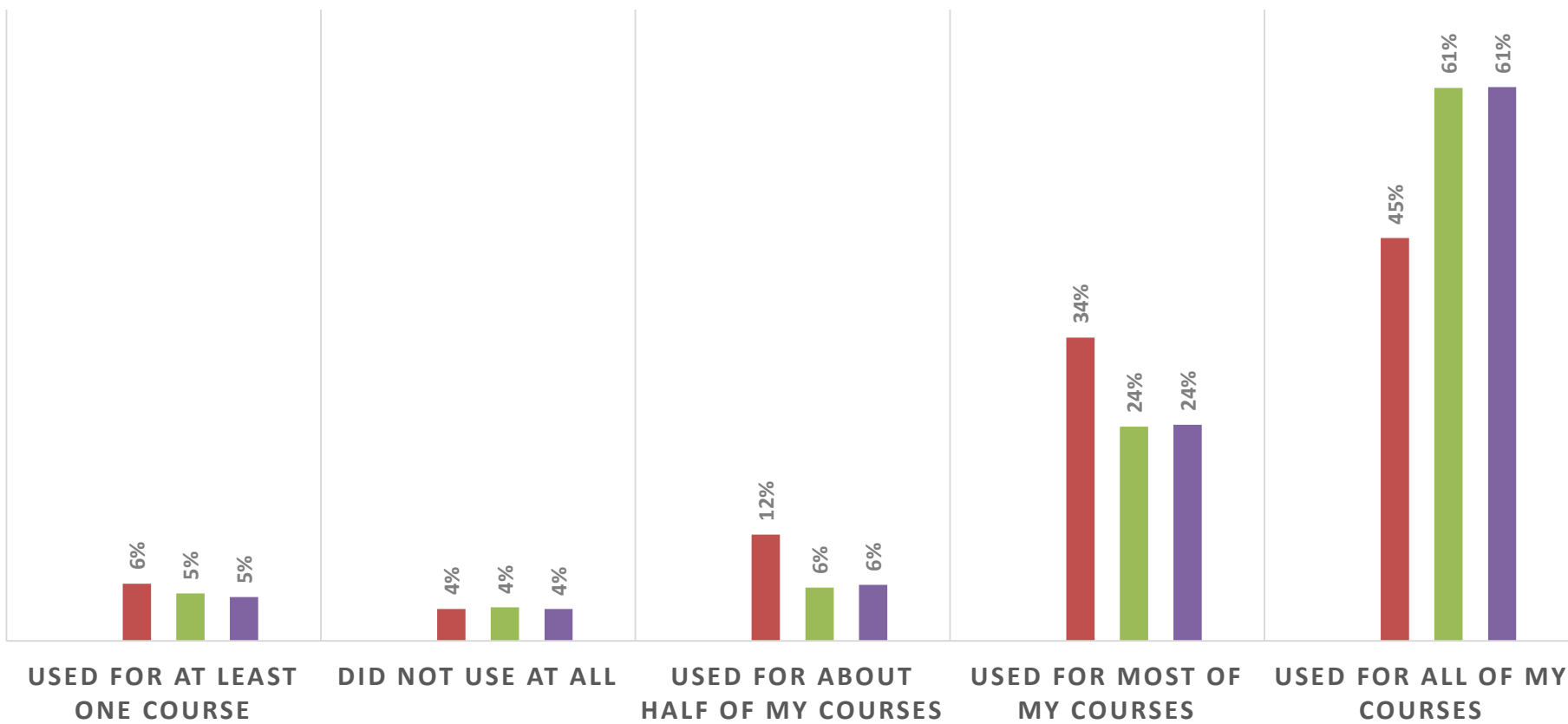


Thinking about the past 12 months, please rate your internet connection at home/off-campus residence.

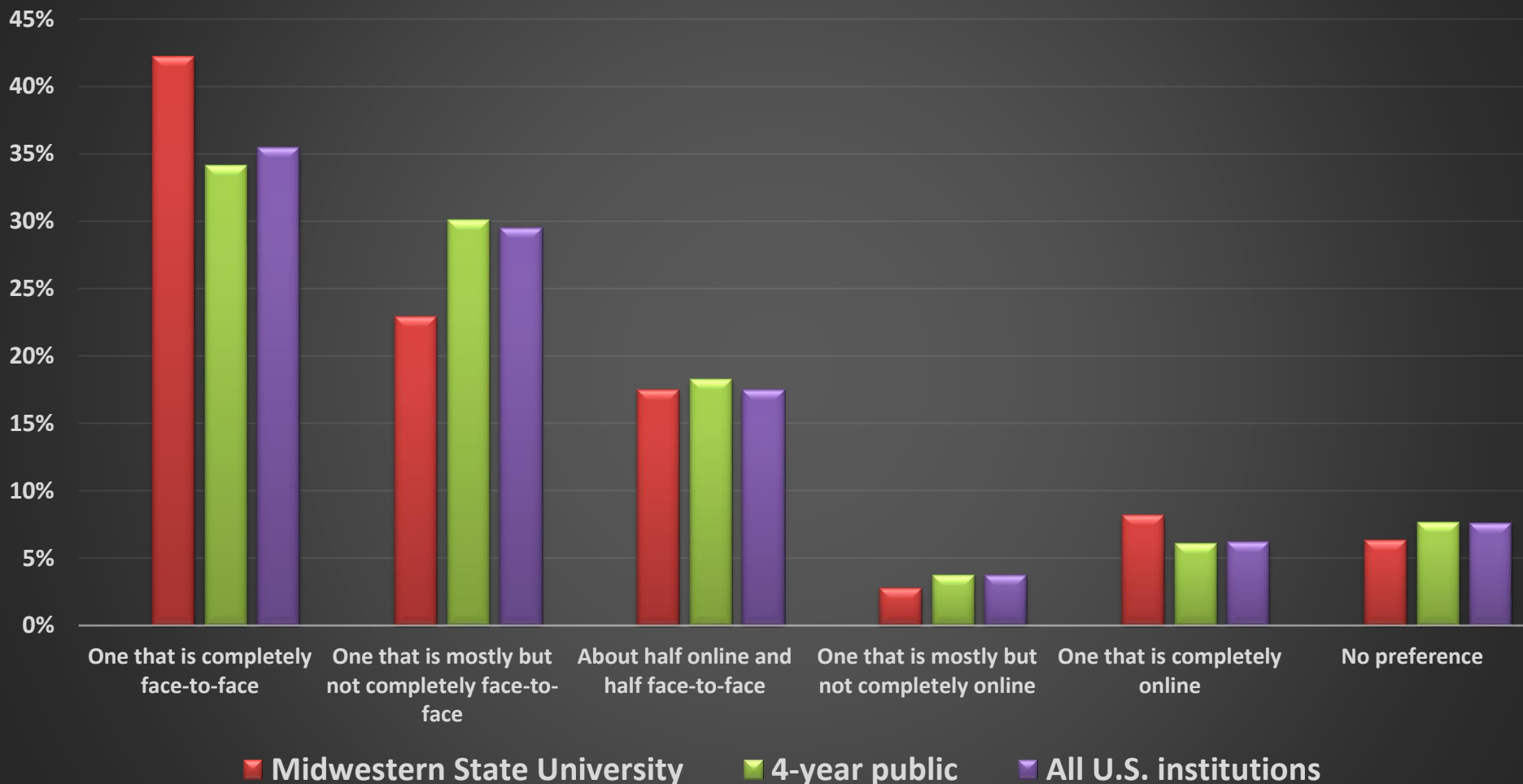


IN THE PAST 12 MONTHS, HOW MUCH DID YOU USE YOUR INSTITUTION'S LEARNING MANAGEMENT SYSTEM?

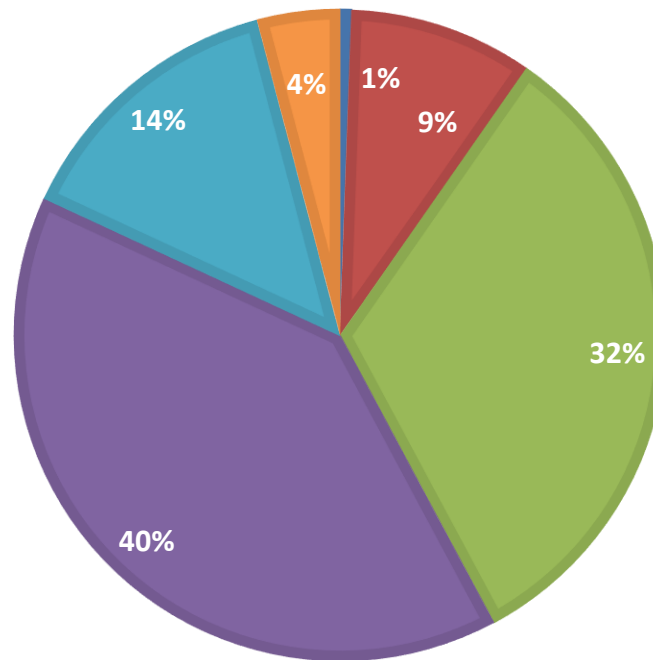
■ **Midwestern State University** ■ **4-year public** ■ **All U.S. institutions**



In what type of learning environment do you most prefer to learn?

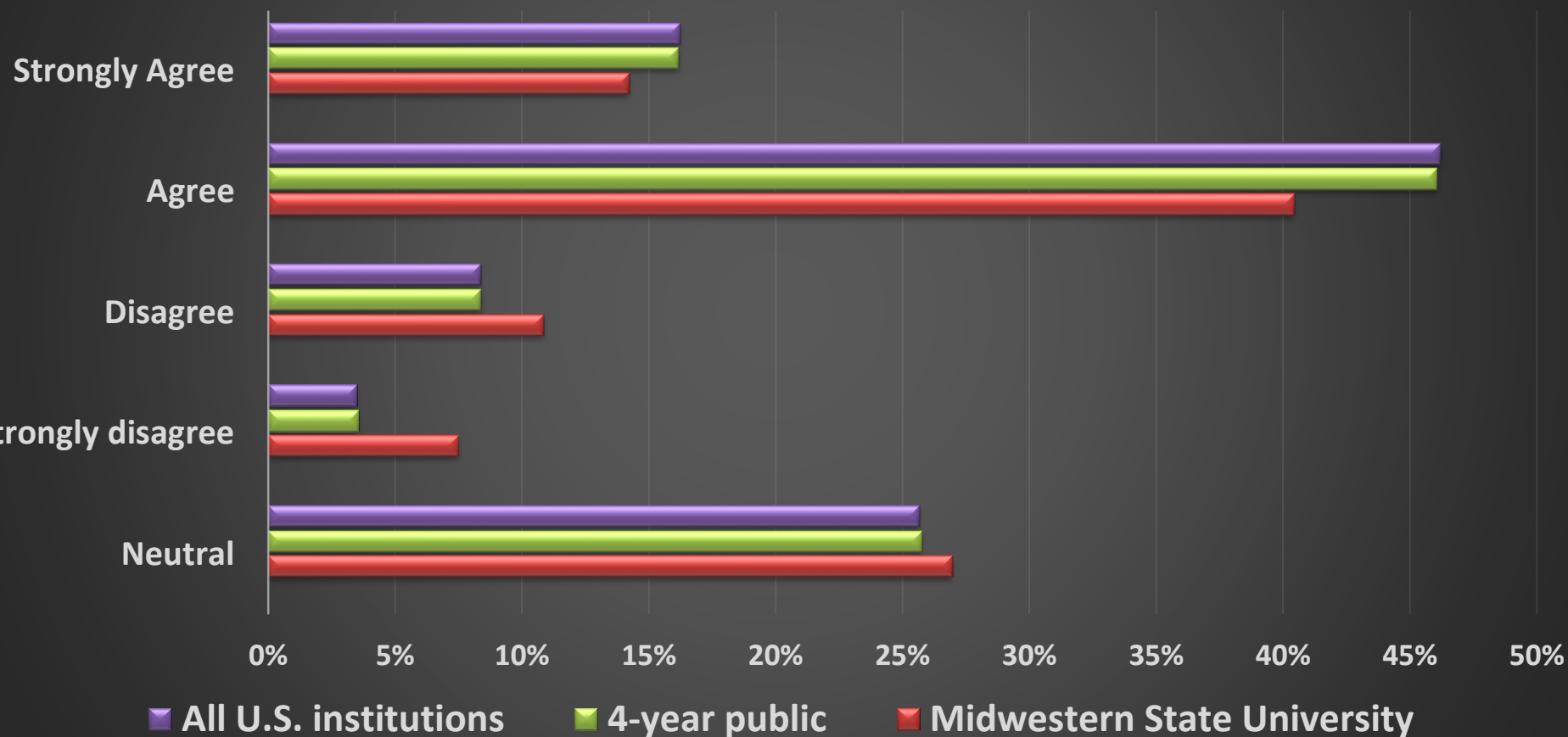


IN A TYPICAL DAY, APPROXIMATELY HOW MUCH TIME DO YOU SPEND ACTIVELY ENGAGED IN - ONLINE RESEARCH/HOMEWORK?

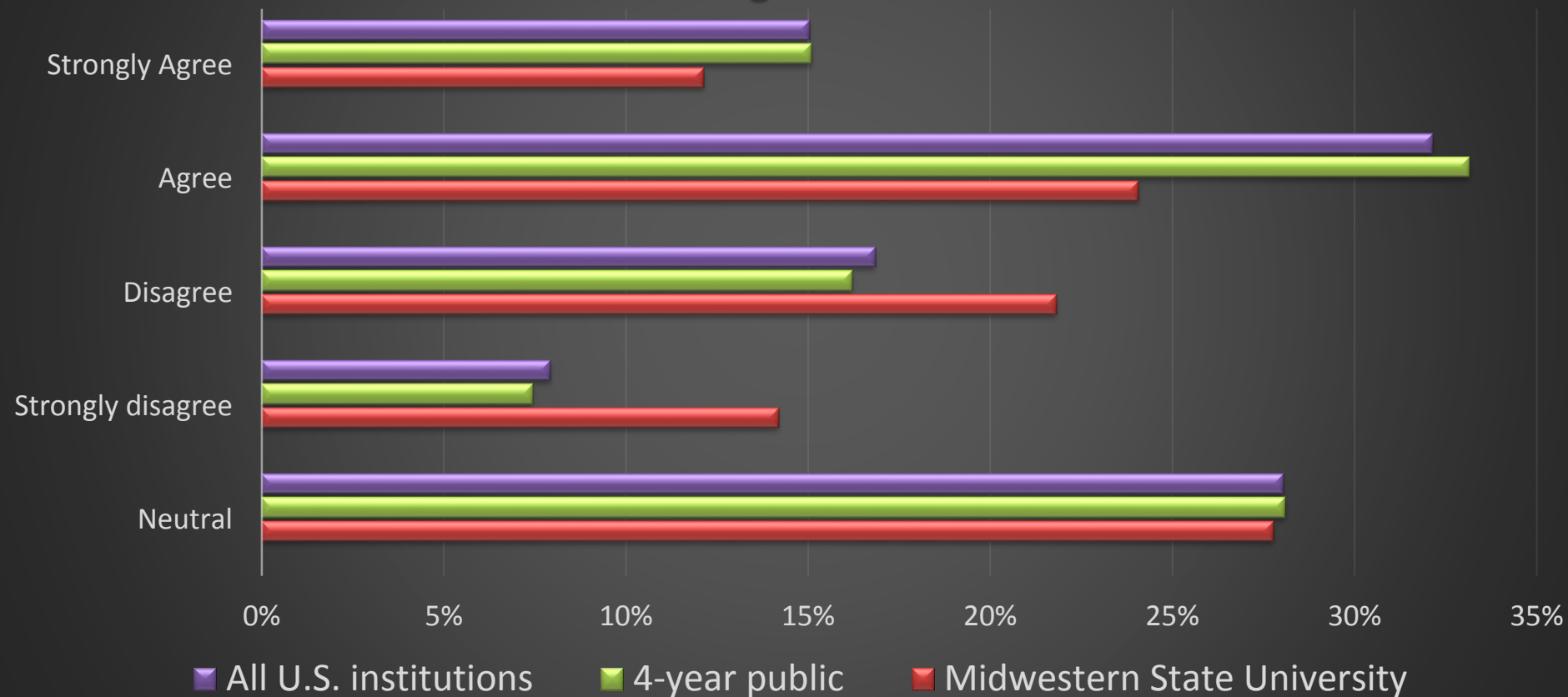


■ None ■ Less than 1 hour ■ 1-2 hours ■ 3-4 hours ■ 5-8 hours ■ More than 8 hours

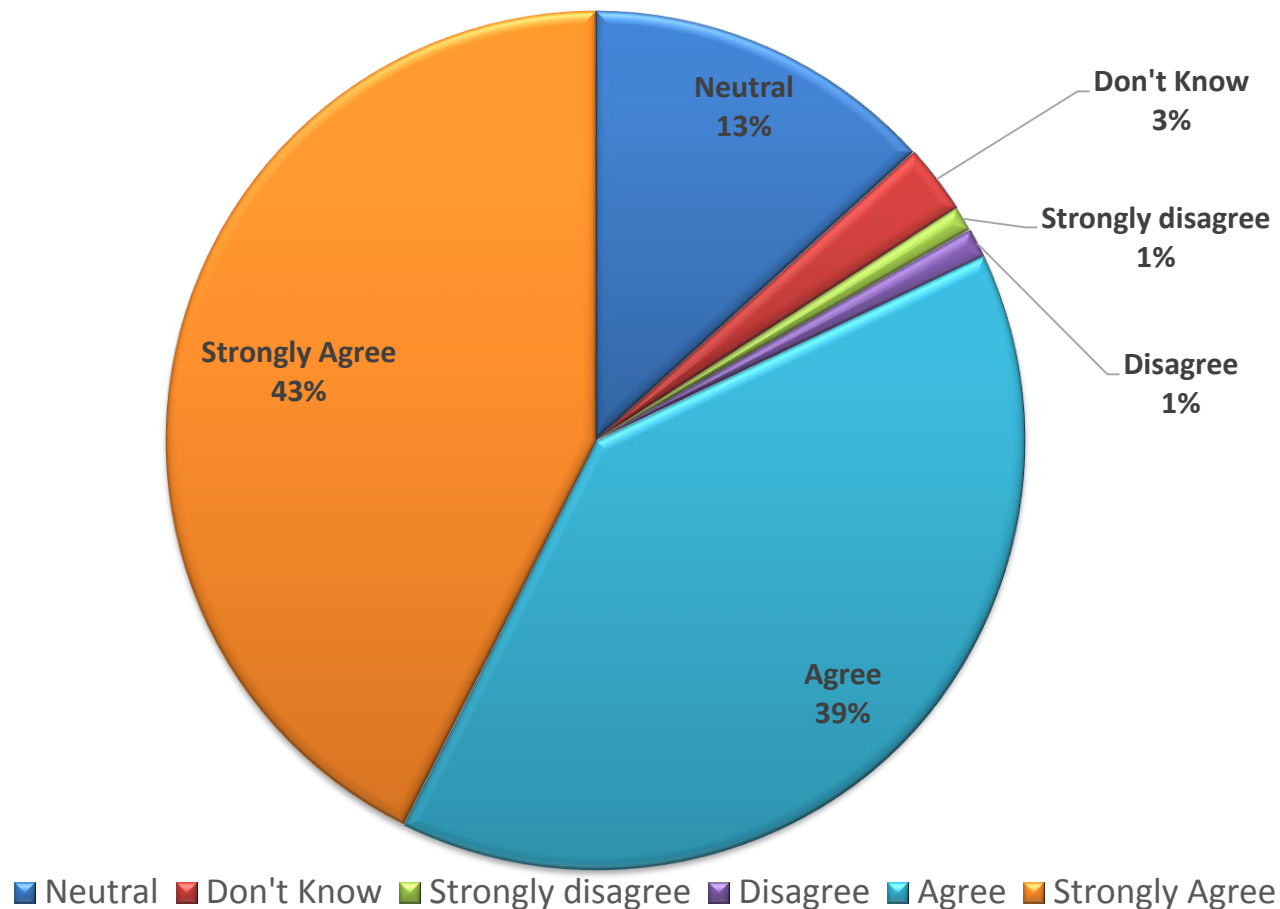
My instructors typically - use technology to engage me in the learning process.



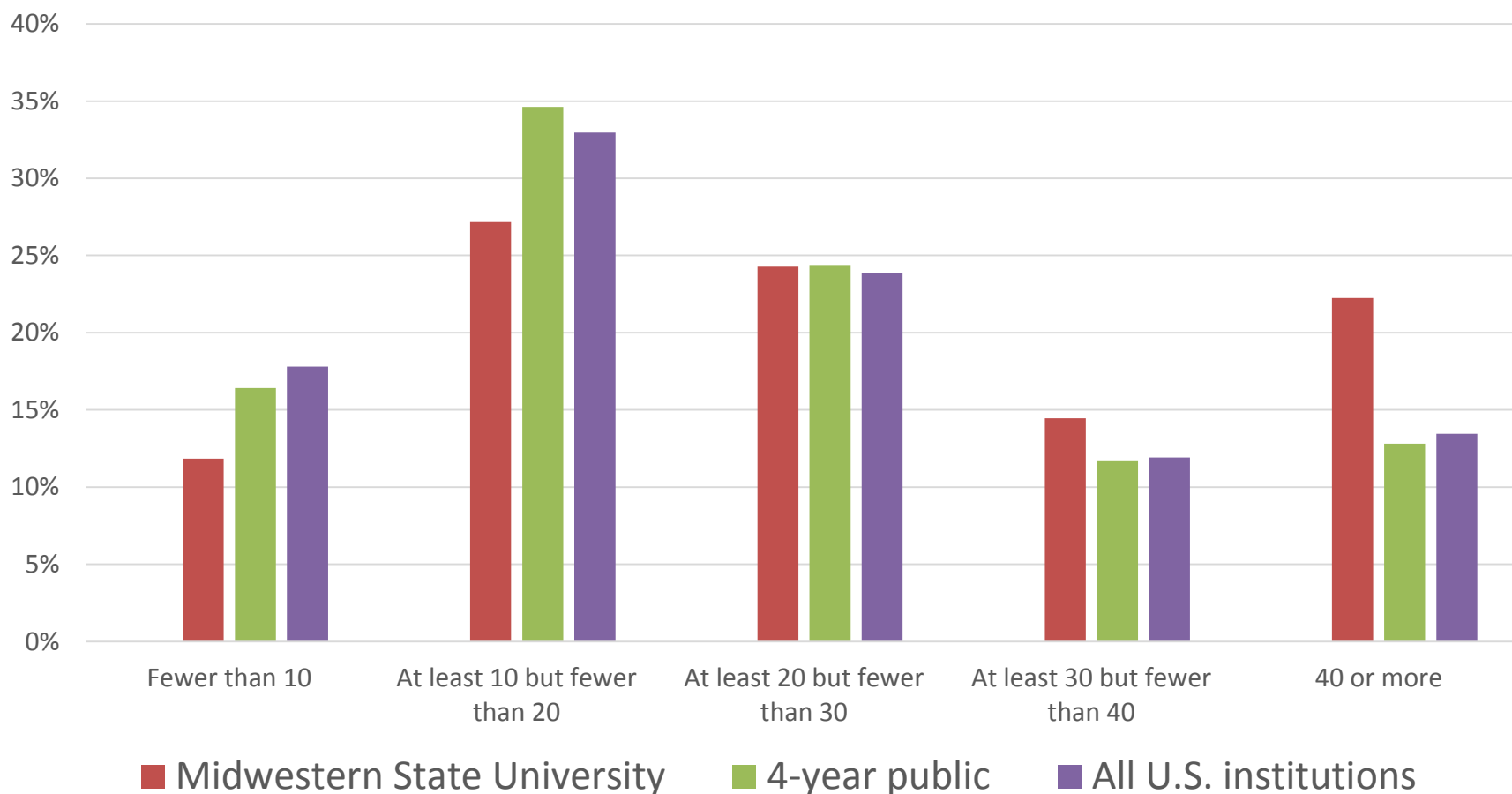
My instructors typically - have me use my laptop as a learning tool in class.



Technology will play an important role in my career.



How many hours a week on average do you work?



Questions?

Office 365

by

Jim Hall

What Is It?

A full Microsoft Office suite of tools provided from a web based portal that will be linked to the MSU login.

Provides access to web based as well as locally installed versions of the Office applications.



Word



Excel



PowerPoint



OneNote



Access



Publisher



Skype



Exchange



OneDrive



Microsoft Teams



Office 365 - Timeline



9/1/2017 Provision
Tenant for
mwsu.edu>msutexas.edu

5/1/2018 Azure AD
synchronization for test
group from campus
authentication system

3/1/2018 Test Group

2/4/2018 Full campus
synchronization – access
for all Faculty and Staff

SPAM/Phishing

90 Day Mail Statistics



Overview > Incoming Mail Summary		
Message Category	%	Messages
Stopped by Reputation Filtering	79.6%	6.9M
Stopped as Invalid Recipients	0.8%	73.1k
Spam Detected	4.7%	408.7k
Virus Detected	0.0%	206
Detected by Advanced Malware Protection	0.0%	0
Messages with Malicious URLs	0.2%	15.2k
Stopped by Content Filter	0.1%	5,724
Stopped by DMARC	0.1%	4,447
S/MIME Verification/Decryption Failed	0.0%	0
Total Threat Messages:	85.3%	7.4M
Marketing Messages	4.9%	420.5k
Social Networking Messages	0.7%	60.8k
Bulk Messages	3.5%	303.3k
Total Graymails:	9.1%	784.6k
S/MIME Verification/Decryption Successful	0.0%	0
Clean Messages	5.7%	489.3k
Total Attempted Messages:		8.7M

Overview > Outgoing Mail Summary		
Message Processing	%	Messages
Spam Detected	0.4%	1,837
Virus Detected	0.0%	0
Messages with Malicious URLs	0.0%	18
Stopped by Content Filter	0.0%	1
Stopped by DLP	0.0%	0
Clean Messages	99.6%	420.4k
Total Messages Processed:		422.2k
Message Delivery	%	Messages
Hard Bounces	2.0%	8,700
Delivered	98.0%	435.6k
Total Messages Delivered:		444.3k

94.4% of all inbound email is suspect!

FROM

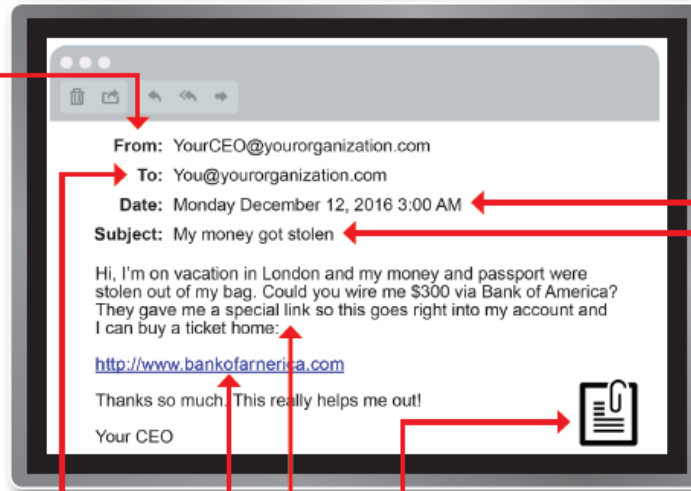
- I don't recognize the sender's email address as someone I **ordinarily communicate with**.
- This email is from **someone outside my organization and it's not related to my job responsibilities**.
- This email was sent from **someone inside the organization** or from a customer, vendor, or partner and is **very unusual or out of character**.
- Is the sender's email address from a **suspicious domain** (like micorsoft-support.com)?
- I **don't know the sender personally** and they **were not vouched for** by someone I trust.
- I **don't have a business relationship** nor any past communications with the sender.
- This is an **unexpected or unusual email** with an **embedded hyperlink or an attachment** from someone I haven't communicated with recently.

TO

- I was cc'd on an email sent to one or more people, but I **don't personally know** the other people it was sent to.
- I received an email that was also sent to an **unusual mix of people**. For instance, it might be sent to a random group of people at my organization whose last names start with the same letter, or a whole list of unrelated addresses.

HYPERLINKS

- I hover my mouse over a hyperlink that's displayed in the email message, but the **link-to address is for a different website**. (This is a **big red flag**.)
- I received an email that only has **long hyperlinks with no further information**, and the rest of the email is completely blank.
- I received an email with a **hyperlink that is a misspelling** of a known web site. For instance, www.bankofarnerica.com — the "m" is really two characters — "r" and "n."



DATE

- Did I receive an email that I normally would get during regular business hours, but it was **sent at an unusual time** like 3 a.m.?

SUBJECT

- Did I get an email with a subject line that is **irrelevant or does not match** the message content?
- Is the email message a reply to something I **never sent or requested**?

ATTACHMENTS

- The sender included an email attachment that I **was not expecting** or that **makes no sense** in relation to the email message. (This sender doesn't ordinarily send me this type of attachment.)
- I see an attachment with a possibly **dangerous file type**. The only file type that is **always safe to click on is a .txt file**.

CONTENT

- Is the sender asking me to click on a link or open an attachment to **avoid a negative consequence** or to **gain something of value**?
- Is the email **out of the ordinary**, or does it have **bad grammar** or **spelling errors**?
- Is the sender asking me to click a link or open up an attachment that **seems odd** or **illogical**?
- Do I have an **uncomfortable gut feeling** about the sender's request to open an attachment or click a link?
- Is the email asking me to look at a **compromising or embarrassing picture** of myself or someone I know?

Red Flags – Recent Examples



From: Ennis, Rachel S [rennis2@uthsc.edu]

Sent: Wednesday, August 15, 2018 9:05 AM

Subject: FW:[ATTENTION REQUIRED]Midwestern State University Re-evaluated and Up to Date General Policy For All Employees

Dear Colleagues:

Our aim is to provide guidance and align our behaviors as we make great decisions that impact our daily operations. we rely on our values and this code as guidelines, as a breach of the Policy may result in disciplinary action against the Employee concerned.

All employees, including all individuals on full-time or part-time employment with the Institution are required to go through the guidelines attached in this email. It is important that we all adhere to these guidelines so you will be helping to ensure a future success of this great institution

Thank you for your ongoing commitment to delivering a better and reliable service.

Sincerely,

Dr. Suzanne Shipley

President

Midwestern State University

Hardin Administration Bldg 107

Voice: (940) 397-4211

Fax: (940) 397-4010



Questions?



- ✓ Upcoming Dates
 - TBD-Possibly January

- ✓ Shred Day – TBD



Questions or Suggestions??